

# Every Life Transformed!

New HOPE Ministries

Sharing Christ's love by meeting human needs

## Fiscal Year 2021 Annual Report



### Meet Kacy.

Kacy first came to New Hope Ministries for help with paying her utility bills and for food. She also shared with us that she was in counseling for PTSD (post-traumatic stress disorder), which required many visits to the doctor's office. She usually utilized a costly ride-sharing service to get to those appointments. Even finding a way to get to New Hope for food was challenging without a car.

New Hope partners year-round with Zimmerman's Automotive through its car donation program, helping to get donated, good-working and reliable vehicles into the hands of people who come to New Hope for help; specifically, people facing barriers in their lives where transportation can make or break a situation.

Because of Kacy's need for reliable transportation and thanks to the generosity of our community, New Hope gifted Kacy with a donated 2008 Honda CR-V. With New Hope staff by her side, Kacy signed the paperwork at Zimmerman's. This gift has truly transformed her life!



### Meet Chad.

Chad shared his story of how hard it was for him to accept help and come to New Hope. Nervous and unsure, he bravely stepped through New Hope's doors and immediately felt at ease. He was amazed at how much our Nurse Aide classes prepared him for the next step - the clinical program. Chad always had a passion for nursing that started at a young age when he helped his ailing mother. He feels he is honoring his mother's memory by becoming a nurse. She would be so proud to know of his accomplishment and that he graduated the clinical program with honors!

In Chad's words, "New Hope gave me hope in my heart!"

**God is our refuge and strength, an ever-present help in trouble.**

**Psalm 46:1**

# An Update from our Leadership



**Eric Saunders**  
Executive Director



**Natalie Wech**  
Board President

In 2021, New Hope completes its 38th year of service to the community, **Sharing Christ's Love by Meeting Human Needs.** That simple statement that we've used as our tag line for so long still embodies our work. In 2022, as we mark the 40th anniversary of New Hope's founding, we find the circumstances that led our founders to conceive of a local ministry that people could turn to for help in times of need, is just as needed as when we began this journey. During the pandemic, New Hope Ministries has been a refuge for help to those experiencing hunger, the rising cost of living, homelessness, and employment loss. What foresight our founders and supporters had four decades ago to ensure that help would be available when needed most! We're pleased to share several key observations with you.

## Financial Report

In 2021, New Hope had its most successful financial year in our history. We were conduits of public and private relief funds that helped with needs such as emergency food assistance, housing needs, and employment assistance. These funds were time-limited and focused on Covid-relief, but were truly a blessing for those who had no place else to turn for help. Thanks to these funds and the incredible support from our community, we were able to share more than \$1 million more in direct assistance than the previous year.

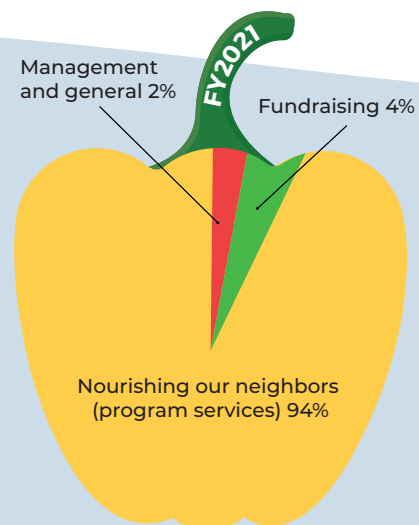
Over the past few years, New Hope has been incredibly blessed to open new service locations and continue our work to upgrade our buildings and infrastructure, which helps us better serve the needs of our guests. Thanks to the incredible support from our community, we opened our newest office in January 2021 serving the Enola area. We updated our Mechanicsburg warehouse, and are renovating our new Dover Center.

We also found an ideal property for our New Oxford Center and are preparing in the coming year, to purchase and renovate that building to better serve eastern Adams County. Like our founders envisioned back in 1982, and thanks to the incredible generosity of our supporters, we are making investments in our communities that will be paying dividends for generations to come!

Year after year, New Hope depends on the faithful service of our incredible volunteers. They have such hearts of compassion and make everything we do possible. The pandemic has had an incredible impact on our volunteers. We are so grateful for the 1,464 people who faithfully served our agency and neighbors in need during this reporting year. Although this was a reduction of 71% from the previous year, each person stepped-up and gave more hours than ever before. We thank them for their faithful service and look forward to the return of those who needed to step away, and welcome new faces in our Centers in the coming year.

### NEW HOPE MINISTRIES, INC. STATEMENT OF ACTIVITIES Year Ended June 30, 2021

	FY2020	FY2021
<b>Total revenues and other</b>		
Cash Support	3,683,723	5,500,828
Noncash support	5,344,413	6,239,546
<b>Total revenues and other support</b>	<b>9,028,136</b>	<b>11,740,374</b>
<b>Expenses and Losses</b>		
Program services	7,381,984	8,892,439
Management and general	275,729	208,319
Fundraising	548,668	418,289
<b>Total expenses and losses</b>	<b>8,206,381</b>	<b>9,519,047</b>
Changes in net assets	821,755	2,221,327
Net Assets - July 1	6,721,429	7,543,184
Net Assets - June 30	7,543,184	9,764,511





## Programs update

Despite this great amount of help we've been able to share this year, we foresee the discontinuation of stimulus and extended unemployment benefits, the end of the eviction moratorium, and an increase in the cost of food, housing, and other basic needs. The people who were financially struggling before the pandemic are going to still be suffering. Many who were doing okay before are likely to need a helping hand. New Hope plans to be available to help with emergency needs and getting people back on their feet with food, housing, job training, and financial help.

One of our regrets over the past year has been the impact the pandemic has had on New Hope's youth programs. Good sense and health restrictions led to a 15 month hiatus of these programs. Our youth program staff were amazing in pitching in to keep all our programs running through volunteer shortages and frequent quarantine periods. They also worked hard to keep in contact with all the kiddos we serve, and in the summer of 2021, relaunched our summer kids programs with full attendance. The coming year brings exciting new partnerships with local schools and new program offerings. It's exhilarating to be back in the business of helping kids succeed!

A high point of New Hope's program offerings in the past few years has been the incredible growth in our educational and employment programs. People come to us for help with food and basic needs and find out we can also help them get back on their feet and achieve independence. As our community comes out of the restrictions of the pandemic and people try to get back to work,

New Hope is here to help provide needed skills and support in their journey. In the coming year we will be offering training in innovative areas such as phlebotomy and pharmacy tech training programs.



## Conclusion

What began four decades ago as a partnership between our local churches seeking to live out their faith by sharing God's love with their neighbors has continued to be a model partnership of local churches, committed supporters, faithful volunteers, and effective partnerships with groups like the Central Pennsylvania Food Bank, CommunityAid, and our area United Ways. We continue to be committed to running New Hope the way God would want us to, and do so by welcoming all, loving everyone, and listening to our communities. We are grateful to all who have made this past year a remarkable experience and continue to ask God for his guidance and providing for our needs. We are truly thankful!





# Management Staff

## **Eric Saunders, MSW**

Executive Director

## **Sue Fornicola**

Program Director

## **Molly Helmstetter, CFRE**

Director of Development

## **Lisa Byrne**

Program Manager

## **Jethro Christopherson**

Dillsburg Food Program Manager

## **Pam Driscoll**

Hanover Food  
Program Manager

## **Victoria Ernest**

Dover Center Manager

## **Mike Fleming**

Hanover Center Manager

## **Joanne Fortney**

Enola Center Manager

## **Bonnie Grotjan**

West Shore Center Manager

## **Tom Hunter**

Mechanicsburg Food Program  
Manager

## **Leah Miller**

Business Manager

## **Autumn Richter**

Dillsburg Center Manager

## **Christi Speck**

Program Manager

## **Michael Tichnell**

Operations Manager

## **Linda Vesey**

New Oxford Center Manager

## **Mary Wheeler**

Mechanicsburg Center Manager

## **Leah Yingling**

Littlestown Center Manager

# Board of Directors

## **Natalie Wech, President**

## **Luke Dreese, Vice President**

## **Amanda Ruhlman, CPA, Treasurer**

## **Mark Halbruner, Esq., Secretary**

Rev. Shawn Berkebile

Pastor Rich Cline

Patricia Devlin

Michael Eby, CPA

Bruce Juergens

Alex Kauffman

Jane Long

Stefani McAuliffe

Maureen Neary

Kofi Odoom, MAcc, CRC

Andrew Otto, CFP, CTFA

Tonia Reinert

Judith Walter



# Our Mission Field

## **Administrative Office**

99 W. Church Street, P.O. Box 448  
Dillsburg, PA 17019  
(717) 432-2087  
info@nhm-pa.net

## **Dillsburg Center**

99 W. Church Street  
Dillsburg, PA 17019  
(717) 432-3053

## **Dover Center**

62 N. Main Street  
Dover, PA 17315  
(717) 292-3441

## **Enola Center**

110 Altoona Avenue  
Enola, PA 17025  
(717) 996-9006

## **Hanover Center**

135 Baltimore Street  
Hanover, PA 17331  
(717) 698-3365

## **Littlestown Center**

1113 Frederick Pike  
Littlestown, PA 17340  
(717) 848-0885

## **Mechanicsburg Center**

5228 East Trindle Road  
Mechanicsburg, PA 17050  
(717) 766-7333

## **New Oxford Center**

154 Enterprise Drive  
New Oxford, PA 17350  
(717) 624-4700

## **West Shore Center**

701 Bosler Avenue  
Lemoyne, PA 17043  
(717) 774-6255

[www.nhm-pa.org](http://www.nhm-pa.org)



New Hope Ministries is a Christian social service agency that shows the love and hope of Christ by serving our neighbors in times of need and supporting their efforts toward stability.