

# New HOPE Ministries

*Sharing Christ's love by meeting human needs*

## Impact Update

### Fiscal Year 2022 Annual Report



#### EARNED A CDL LICENSE

**Daryl told us it was his dream** to get his Commercial Driver's License (CDL). Because of New Hope Ministries' workforce development program, his dream came true! Daryl committed himself to our program and attended our soft skills and budget classes, then enrolled in truck driving school. We worked closely with him along the way, preparing him for job interviews and employment. He eventually passed his driving test and earned his CDL and got a good-paying job as a truck driver at a local business. Daryl continues to thrive in his work and shares updates with us regularly. He is thankful for all the support and encouragement he received at New Hope which helped him achieve his dream.



#### A CAR TO GET TO WORK

**Oh, that smile!** We first met Dena when she enrolled her children in our youth program. As we started to get to know her better, we found out her current job was not meeting her needs and talked to her about our Certified Nurse Aide program. She was already caring for her father and was passionate about helping people, so it was a perfect fit. She started her preclinical education classes but then her car stopped working. Then, we received a donated car at New Hope! We were able to provide that car to Dena so she could continue her preclinical classes and have transportation to get back and forth to work! When we first told Dena that we had a car for her, she thought we were joking - she was overjoyed and simply astounded by the generosity bestowed upon her. This car continues to provide reliable transportation for work and family needs, helping her maintain stability in her life.



## Every Life Transformed!

"For I was hungry and you gave me something to eat, I was thirsty and you gave me something to drink, I was a stranger and you invited me in," Matthew 25:35 (NIV)

# Message from our Leadership



Eric Saunders  
Executive Director



Natalie Wech  
Board President

Beginning in July 2021 and ending in June 2022, our 2022 fiscal year finished out what we considered the pandemic era, and brought numerous changes and challenges in our organization. As we began the year, it was with a sense of relief that we were out of the worst of the pandemic and that life would soon be returning to normal. Economic supports and housing protections that were plentiful during the height of the pandemic began to expire leading to sudden economic hardship. COVID cases that had been declining began to surge with the Delta and Omicron variants. By the end of 2021, we recognized we were in a severe housing crisis with record evictions and housing cost increases. 2022 began with a swell in inflation that severely affected the families we serve, especially with food costs and energy prices.

2022 marked the 40th anniversary of the founding of New Hope Ministries. Our ministry began in 1982 thanks to the vision of our founders and the support of our local churches and continues to be an outreach ministry of our local Christian churches and amazing partners and supporters. Our ministry that was founded during a time of high inflation and economic recession is no stranger to economic downturns. In 2022, we once again answered the call to support our communities during a tough economic period. We are so grateful to our numerous partners, committed donors, and amazing volunteers who believe in our mission and support the important work we do.

*See next page*



## Volunteers

**1,073 volunteers** collectively donated **104,609 hours** of service. This represents an incredible 13.5% increase in volunteers serving and an 18.1% increase in hours of service. Beyond these amazing numbers are the incredible smiles, kindness, and joy in service they share. Thanks to our volunteers for helping us win Harrisburg Magazine's Reader's Choice Award for best place to volunteer and the Hanover Evening Sun Reader's Choice for favorite nonprofit! We truly enjoy serving with you.

## 2022 Highlights

2022 brought a rapid increase in community needs as well as challenging economic circumstances. We served **9.2% more families** and delivered **21.6% more services** than the prior year. In all, our programs served **6,088 families**, **15,567 individuals** and delivered **158,026** separate services. Here are some highlights from the past year of programming.

### Food

**5,232** families received help with food - 75,261 food orders



### Housing

**638** families received housing help; **\$400,000** in emergency housing delivered



### Transportation

**528** families received help with gasoline, car repairs, & vehicle donations



### Christmas Blessings

**1,949** families received Christmas gifts, clothing and more



### Stability Programs

**1,647** received help with a job and educational programs



### Youth Programs

**1,090** children benefited from school backpack programs, summer day camp and more



New Hope began partnering with the Camp Hill School District to operate the **Earl Besch Food Pantry** serving the students and families of the Camp Hill area.







## Message continued

There are hundreds of local churches and amazing partner organizations like the Central Pennsylvania Food Bank, CommunityAid, the United Way of York County, United Way of the Capital Region, and our newest United Way partner, the United Way of Adams County!

We know that there are many neighbors who suffer with challenges such as hunger, poverty, homelessness, unemployment, and disability. We believe that our response as good neighbors shouldn't be pity, but kindness.

In Luke 6:20-21 (NIV), Jesus says, "Blessed are you who are poor, for yours is the kingdom of God. Blessed are you who hunger now, for you will be satisfied. Blessed are you who weep now, for you will laugh."

God loves people who struggle and has given us the privilege and opportunity to show our guests, the people we serve, that great love God has for all of us. We have been so incredibly blessed to share His love.

This past year has been filled with great need but we are just so grateful for the many ways we have been able to serve. We've also been working on a list of amazing special projects that are helping us serve with even greater effectiveness including:

- Creation of our agency diversity plan and diversity committee
- Completion of our Dover Center remodel
- Acquisition of a new building in New Oxford
- Completed PANO Standards for Excellence, Accreditation renewal
- Mechanicsburg warehouse renovation
- Computer system upgrades
- Expansion of diaper and feminine hygiene product services

We invite anyone who lives in the 9 communities we now serve to come for help, to learn more about our programs, or to find out how to get involved as a volunteer, donor, or partner. To God who has called and blessed, and everyone who has shared so generously, and to those whose lives are being changed, we are truly inspired and grateful for you.

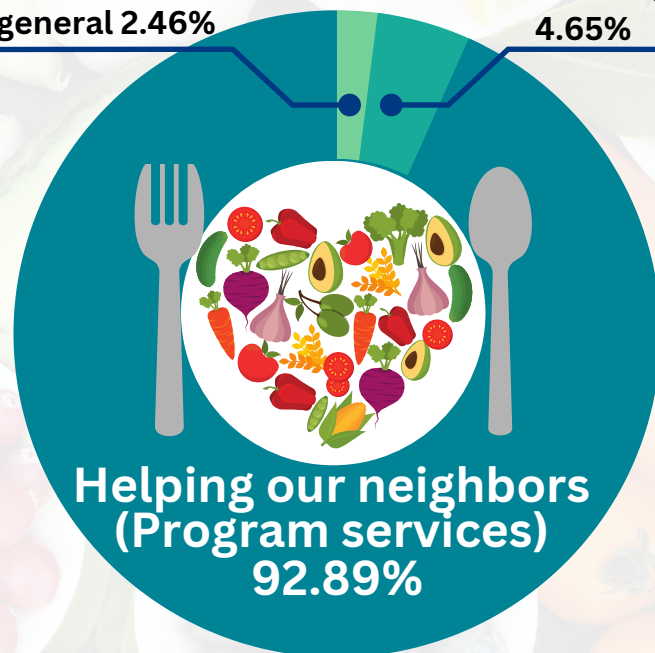


## NEW HOPE MINISTRIES, INC. STATEMENT OF ACTIVITIES Year Ended June 30, 2022

Total revenues and other	FY2021	FY2022
Cash support	5,500,828	5,057,178
Noncash support	6,262,046	6,044,370
Total revenues and other support	11,762,874	11,101,548
<b>Expenses and Losses</b>		
Program services	8,914,939	9,639,583
Management and general	208,319	254,876
Fundraising	418,289	482,860
Total expenses and losses	9,541,547	10,377,319
Change in net assets	2,221,327	724,229
Net assets - July 1	7,543,184	9,764,511
Net assets - June 30	9,764,511	10,448,740

Management and  
general 2.46%

Fundraising  
4.65%



# Management Staff

**Eric Saunders, MSW**  
Executive Director

**Sue Fornicola**  
Program Director

**Molly Helmstetter, CFRE**  
Director of Development

**Lisa Byrne**  
Stability Program  
Senior Manager

**Joanne Fortney**  
Enola Center Manager

**Betty Markle**  
Dillsburg Center Manager

**Michael Tichnell**  
Operations Manager

**Paul Dauenbaugh**  
Food Program Manager

**Don Heavner**  
Food Program Manager

**Leah Miller**  
Business Manager

**Linda Vesey**  
New Oxford Center Manager

**Pam Driscoll**  
Food Program Manager

**Teresa Hocker**  
Hanover Center Manager

**Joni Shenck**  
Red Land Center Manager

**Megan Warren**  
West Shore Center Manager

**Victoria Ernest**  
Dover Center Manager

**Tom Hunter**  
Food Program Manager

**Christi Speck**  
Program Manager

**Leah Yingling**  
Littlestown Center Manager

**Paul Eveler**  
Mobile Food Pantry Manager

**Kaori Kelly**  
Northern Tier Stability  
Program Manager

**Alyssa Sutowski**  
Mechanicsburg  
Center Manager

## Board of Directors

**Natalie Wech**  
President

**Andrew M. Otto, CFP, CTFA**  
Vice President

**Kofi Odoom, MAcc, CRC**  
Treasurer

**Mark Halbruner, Esq.**  
Secretary

Rev. Shawn Berkebile  
Pastor Richard Cline  
Patricia Devlin  
Bruce Juergens  
Alex Kauffman  
Jane Long  
Stefani McAuliffe  
Maureen Neary  
Tonia Reinert  
Judith A. Walter



## Our Mission Field



*Sharing Christ's love by meeting human needs*

**Administrative Office**  
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info@nhm-pa.net

**Dillsburg Center**  
99 W. Church Street  
Dillsburg, PA 17019  
(717) 432-3053

**Dover Center**  
62 N. Main Street  
Dover, PA 17315  
(717) 292-3441

**Enola Center**  
110 Altoon Avenue  
Enola, PA 17025  
(717) 996-9006

**Hanover Center**  
135 Baltimore Street  
Hanover, PA 17331  
(717) 698-3365

**Littlestown Center**  
1113 Frederick Pike  
Littlestown, PA 17340  
(717) 848-0885

**Mechanicsburg Center**  
5228 East Trindle Road  
Mechanicsburg, PA 17050  
(717) 766-7333

**New Oxford Center**  
154 Enterprise Drive  
New Oxford, PA 17350  
(717) 624-4700

**Red Land Center**  
539 Old York Road  
New Cumberland, PA 17070  
(717) 915-6763

**West Shore Center**  
701 Bosler Avenue  
Lemoyne, PA 17043  
(717) 774-6255

**www.nhm-pa.org**

New Hope Ministries is a Christian social service agency that shows the love and hope of Christ by serving our neighbors in times of need and supporting their efforts toward stability.

