A Letter from our Leadership

When our year began, we had no idea we would be encountering a once in a century Pandemic and the most serious economic recession since the Great Depression. Despite these challenges, we are reminded of the words of the Biblical story of Esther, “For such a time as this.” For such a time as this, New Hope was called into being by the churches of Dillsburg during an economic recession in 1982. For such a time as this, we opened our new food pantry and warehouse in Dillsburg three years ago. For such a time as this, we launched a mobile food pantry to serve small communities. And, it was for such a time as this that our partners at the Central PA Food Bank, the area United Ways, and our faithful donors and supporters made plans to respond to significant needs through the work of New Hope Ministries.

Despite the anxiety the Coronavirus Pandemic has caused, we have many accomplishments to be proud of this past year.

1. Between July 2019 and June 2020, New Hope served 21,090 individuals from 8,705 central Pennsylvania families, which is about 5% below the numbers we served in the previous year. We know that the impact of the Pandemic definitely affected people’s ability to get to us, and that temporary stimulus benefits had a short term positive impact on a lot of the families we serve. From March 13, 2020 through June 30, 2020, we served 576 new families who came and used our services for the first time. We are also so proud that because of our generous supporters, dedicated staff, and amazing volunteers, New Hope never had to close our doors or turn anyone away who needed help.

2. For years now, New Hope Ministries has done an incredible job addressing the underlying causes of poverty by teaching financial skills and helping people get job training and find employment. Even during the Pandemic, we’ve been helping our guests (the families who use our programs) complete Nurse Assistant and other training programs and find good paying jobs. 2,802 families participated in stability training programs this past year, 34% of all the families we serve!

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Every life transformed!
3. **Two new buildings!** We transferred our monthly mobile pantry in Littlestown to a permanent center open once a week. And our 2nd oldest Center in Dover was blessed to move into a new location on Main Street in Dover Borough. Not only did this provide us with a more accessible and visible location, the new space has doubled our square footage, which means extra food storage space, a new classroom, and lots of extra elbow room. Our next step in the coming year is to do some much needed remodeling. Thanks to those who have supported these projects!

4. **Since 2009, New Hope has been serving the Enola and East Pennsboro Township communities through our mobile food pantry.** Thanks to our amazing donors we’ve been able to open a new Center in this community! Now that we are open, we need volunteers and donations of food to stock our shelves so we can bless our neighbors in need.

5. **New Hope received the Central Penn Business Journal’s Nonprofit Innovation Award for Programs,** in honor of the great work of our mobile pantry and food program staff and volunteers. This program regularly visits the communities of Abbottstown, East Berlin, Enola, Gardners, Goldsboro, Lewisberry, Susquehanna View apartments in Camp Hill, York Haven, and York Springs.

6. It’s been nothing short of amazing to see the love our community has had for our mission to love our neighbors. Amid so much uncertainty, we were undeterred. When volunteers had to temporarily step away because of the Coronavirus, hundreds of new volunteers stepped up to volunteer for the first time. **Overall, 3,261 volunteers generously gave over 122,000 hours of service!** And, our **dedicated and selfless staff** tirelessly devoted themselves to walking alongside our volunteers to meet the needs of our guests. What inspirational and uplifting teamwork!

God bless our ministry which God called us to 38 years ago, and may we continue as a refuge and place of hope! **Thank you!**
# New Hope Ministries, Inc.
## Statement of Activities
### Year Ended June 30, 2020

<table>
<thead>
<tr>
<th></th>
<th>FY2019</th>
<th>FY2020</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Net Assets</strong></td>
<td></td>
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</tr>
<tr>
<td>Net Assets - July 1</td>
<td>6,360,760</td>
<td>6,721,429</td>
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<tr>
<td>Net Assets - June 30</td>
<td>6,721,429</td>
<td>7,543,184</td>
</tr>
<tr>
<td><strong>Total revenues and other support</strong></td>
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</tr>
<tr>
<td>Cash Support</td>
<td>2,548,068</td>
<td>3,683,723</td>
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<tr>
<td>Noncash support</td>
<td>7,165,302</td>
<td>5,344,413</td>
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<tr>
<td>Total revenues and other support</td>
<td>9,713,370</td>
<td>9,028,136</td>
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<tr>
<td><strong>Expenses and Losses</strong></td>
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</tr>
<tr>
<td>Program services</td>
<td>8,577,888</td>
<td>7,381,984</td>
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<tr>
<td>Management and general</td>
<td>207,608</td>
<td>275,729</td>
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<tr>
<td>Fundraising</td>
<td>567,205</td>
<td>548,668</td>
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<tr>
<td>Total expenses and losses</td>
<td>9,352,701</td>
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<tr>
<td>Changes in net assets</td>
<td>360,669</td>
<td>821,755</td>
</tr>
</tbody>
</table>

- **Nourishing our neighbors**
  - (Program services) 90%
  - Management and general 3%
  - Fundraising 7%
Contact Us

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info@nhm-pa.net

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Dover Center
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Dover, PA 17315
(717) 292-3441

Enola Center
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Enola, PA 17025
(717) 996-9006

Hanover Center
135 Baltimore Street
Hanover, PA 17331
(717) 698-3365

Littlestown Center
1113 Frederick Pike
Littlestown, PA 17340
(717) 848-0885

Mechanicsburg Center
5228 East Trindle Road
Mechanicsburg, PA 17050
(717) 766-7333

New Oxford Center
120 North Peters Street
New Oxford, PA 17350
(717) 624-4700

West Shore Center
701 Bosler Avenue
Lemoyne, PA 17043
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Dillsburg, PA 17019
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www.nhm-pa.org

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Amanda Ruhlman, CPA, Treasurer
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Andrew Otto, CFP, CTFA
Tonia Reinert
Judith Walter

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Eric Saunders, MSW, LCSW
Executive Director
Sue Fornicola
Program Director
Molly Helmstetter, CFRE
Director of Development

Christi Bell
Program Manager
Lisa Byrne
Program Manager
Jethro Christopherson
Food Program Manager
Pam Driscoll
Hanover Food Program Manager
Victoria Ernest
Dover Center Manager
Mike Fleming
Hanover Center Manager
Joanne Fortney
Mechanicsburg Food Program Manager
Bonnie Grotjan
West Shore Center Manager
Leah Miller
Business Manager
Autumn Richter
Dillsburg Center Manager
Michael Tichnell
Operations Manager
Linda Vesey
New Oxford Center Manager
Mary Wheeler
Mechanicsburg Center Manager
Leah Yingling
Littlestown Center Manager

New Hope Ministries is a Christian social service agency that shows the love and hope of Christ by serving our neighbors in times of need and supporting their efforts toward stability.

New Hope Ministries does not discriminate in provision of services.