FISCAL YEAR 2017
ANNUAL REPORT

Founded in 1982, New Hope Ministries meets basic human needs of low-income and in crisis families and individuals in our local communities. Service is provided to eligible individuals regardless of race, gender, age, or religious affiliation. New Hope builds stronger, more stable communities by providing a safety net for people facing hunger, homelessness, and financial crisis. In addition to providing basic needs assistance, New Hope equips guests to move toward long-term stability.

New Hope also offers youth programs that provide a safe place where low income children, who are at risk of academic failure and future poverty, can achieve academic success, feel a sense of belonging, and work to develop qualities needed for a successful life. Our programs provide hands-on and parent-centered supervised recreation, educational activities, community service, and life skills instruction. Our vision is for the children in our youth programs to be safe and healthy, to be prepared for school and life, to develop character, and give back to the community.

Typical New Hope guests are those living at or below 200% of the federal poverty level and including the “working poor,” senior citizens, single parent households, and families thrown into chaos by illness, job loss, spousal abandonment, or other crisis. Guided by our faith, values, and compassion, we seek to be good stewards of the resources we have received and would consider it the highest compliment for a guest family not to need our services any longer.

19,555 Individuals Served
8,302 Families Served
1,889 Volunteers
98,126 Volunteer Service Hours (Equals 47 Full-Time Staff Positions)

24 Nurse Aide Program Grads
400 Individuals Who Attended Financial Literacy Classes
25 Forklift Training Grads
57 Baby Bundles Awarded
8 Auto Donations
1,891,085 Pounds of Food Donated
24 Scholarships Awarded

OUR MISSION

New Hope Ministries is a Christian social service agency that shows the love and hope of Christ by serving our neighbors in times of need and supporting their efforts toward stability.

Services are available to people regardless of race, age, gender or religious affiliation.
# New Hope Ministries, Inc. • Statement of Activities • Year Ended June 30, 2017

## Total Revenues and Other Support

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash Support</td>
<td>2,946,671</td>
<td>3,004,784</td>
</tr>
<tr>
<td>Noncash support</td>
<td>5,649,185</td>
<td>4,988,106</td>
</tr>
<tr>
<td>Total revenues and other support</td>
<td>8,595,856</td>
<td>7,992,890</td>
</tr>
</tbody>
</table>

## Expenses and Losses

<table>
<thead>
<tr>
<th></th>
<th>2016</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program services</td>
<td>6,735,530</td>
<td>6,629,251</td>
</tr>
<tr>
<td>Management and general</td>
<td>219,073</td>
<td>190,511</td>
</tr>
<tr>
<td>Fundraising</td>
<td>321,473</td>
<td>520,658</td>
</tr>
<tr>
<td>Total expenses and losses</td>
<td>7,276,076</td>
<td>7,340,420</td>
</tr>
<tr>
<td>Changes in net assets</td>
<td>1,319,780</td>
<td>652,470</td>
</tr>
</tbody>
</table>

Net Assets - July 1, 2016 • 5,539,495 // Net Assets - June 30, 2017 • 6,191,965

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## Administrative Office

99 W. Church Street  
P.O. Box 448  
Dillsburg, PA 17019  
(717) 432-2087  
info@nhm-pa.net

**Dillsburg Center**

99 W. Church Street  
Dillsburg, PA 17019  
(717) 432-3053

**Hanover Center**

135 Baltimore Street  
Hanover, PA 17331  
(717) 698-3365

**Mechanicsburg Center**

5228 East Trindle Road  
Mechanicsburg, PA 17050  
(717) 766-7333

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## New Oxford Center

120 North Peters Street  
New Oxford, PA 17350  
(717) 624-4700

**West Shore Center**

701 Bosler Avenue  
Lemoyne, PA 17043  
(717) 774-6255

**www.nhm-pa.org**

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**CONTACT US**

Facebook: New Hope Ministries in Pennsylvania  
Twitter: @NewHopeHelps  
Instagram: newhopepa

New Hope Ministries  
Sharing Christ's love by meeting human needs