

FISCAL YEAR 2025 ANNUAL REPORT



Terry is a walking testimony to New Hope Ministries' vision statement: **"Every Life Transformed!"**

Before turning to New Hope for help, Terry and her son spent many years moving between motels, relatives' homes, and even their car. After unexpected challenges and crises, they were left without a stable place to land. Every day was filled with uncertainty, and Terry carried the heavy burden of trying to keep her son safe while having nowhere they could truly call home.

Through New Hope's staff and volunteers, Terry and her son received help with food, and ultimately secured safe and stable housing. With a helping hand and the generosity of others, she was able to find stability and begin building a life filled with dignity and possibility.

Today, three years later, Terry still holds the keys to her home. She has become an active member of her community, building friendships and finding the stability she had gone without for so long. She still visits New Hope regularly, staying connected and supported as she continues on her journey. It has been a blessing to see God work through Terry's life, helping her overcome adversity and step into a new season of hope.



Volunteers are the Heart of New Hope - Thank You!



2,002 Volunteers Giving 144,434 Hours of Service



New Hope Ministries is a Christian social service agency that shows the love and hope of Christ by serving our neighbors in times of need and supporting their efforts toward stability.

An Update from Leadership

“This is how we know what love is: Jesus Christ laid down his life for us. And we ought to lay down our lives for our brothers and sisters... Dear children, let us not love with words or speech but with actions and in truth.”
1 John 3:16–18 (NIV)

These words from 1 John capture the heart of New Hope Ministries. Love is not simply something we say, it is something we live. It is expressed in compassion that moves toward people in need, in generosity that shares what we have, and in faithful action that meets hardship with hope.

New Hope exists to ensure that when hard times come, there is a place to go where people are known, valued, and helped. As we share God’s love with neighbors experiencing hunger, poverty, homelessness, unemployment, and other hardships, we never see a family as a burden. Instead, we recognize each person as a cherished child of God and consider it a privilege to walk alongside them during difficult seasons. In addition to meeting urgent needs like food and shelter, New Hope helps people move from poverty toward stability and lasting hope.

This past year reminded us how real and pressing the need continues to be. The cost of living, especially food, housing, and basic necessities, remains high for many families in our community. Between July 1, 2024, and June 30, 2025, New Hope Ministries served **29,112 people from 10,562 families**, a **12% increase** over the previous year and the highest level of service in our history. Behind every number is a story of courage, resilience, and the power of community coming together.

None of this work happens alone. Because of the generosity of our donors, the dedication of our volunteers, and the commitment of our partners, we are able to demonstrate a living hope, that there is a God who cares and people who reflect His love in tangible ways. Whether through a meal, a safe place to sleep, help finding employment, or a listening ear, your partnership allows love to flourish.

Thank you for standing with New Hope Ministries, for believing in this mission, and for being part of a community that reflects God’s love to neighbors in need. Whether you benefit from services, volunteer your time, generously share your resources, pray for our work and those we serve, or help connect others to help, you are providing hope to our community and loving with action and truth.



Scan Me to Learn More!

By the Numbers

29,112

Individuals Served

9,525

Families Served through food and mobile

5,482,965

Pounds of Food Donated

752

People Helped with Transportation

4,177

People Helped with Financial Assistance

1,863

Guests helped with employment/stability

1,837

Families helped in spiritual development

1,176

Children who received weekend food support

484

Received Housing Assistance



Eric Saunders
Executive Director



John W. Gehrlein
Board President

Statement of Activities

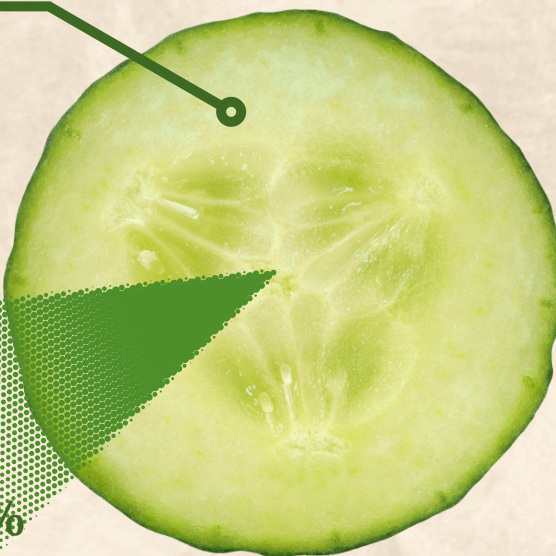
Fiscal Year July 1 - June 30

Total revenues and other support	FY2024	FY2025
Cash support	7,129,933	5,897,400
Noncash support	8,637,803	10,762,010
Total revenues and other support	15,767,736	16,659,410
Expenses and losses		
Program services	13,671,294	15,594,480
Management and general	355,020	371,087
Fundraising	552,720	576,975
Total expenses and losses	14,579,034	16,542,542
Change in net assets	1,188,702	101,586
Net assets - July 1	11,098,173	12,286,875
Net assets - June 30	12,286,875	12,388,461



Nourishing Our Neighbors
(program services)

94%



Management
& General - 2%

Fundraising - 4%

Did you know that approximately 74% of New Hope's expenses in FY25 were for assistance awards directly benefiting our guests?

Specifically, \$12,204,820 was provided in the form of food (the largest category) and financial assistance for rent, utility, heating, transportation, and job training.

Our Mission Field



Administrative Office

99 W. Church Street
P.O. Box 448
Dillsburg, PA 17019
(717) 432-2087
info@nhm-pa.net

Dillsburg Center

99 W. Church Street
Dillsburg, PA 17019
(717) 432-3053

Dover Center

62 N. Main Street
Dover, PA 17315
(717) 292-3441

Enola Center

110 Altoona Avenue
Enola, PA 17025
(717) 996-9006

Hanover Center

135 Baltimore Street
Hanover, PA 17331
(717) 698-3365

Littlestown Center

1113 Frederick Pike
Littlestown, PA 17340
(717) 848-0885

Mechanicsburg Center

5228 E. Trindle Road
Mechanicsburg, PA 17050
(717) 766-7333

New Oxford Center

154 Enterprise Drive
New Oxford, PA 17350
(717) 624-4700

Red Land Center

539 Old York Road
New Cumberland, PA 17070
(717) 915-6763

West Shore Center

701 Bosler Avenue
Lemoyne, PA 17043
(717) 774-6255

Board of Directors

John W. Gehrlein
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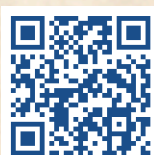
Maureen Neary
Tonia Reinert
Natalie Wech
Mark Yerger

Leadership Team

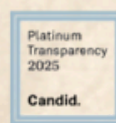
Eric Saunders, MSW
Executive Director

Sue Fornicola, MA
Program Director

Molly Helmstetter, CFRE
Director of Development



New Hope Ministries is powered by nearly 50 dedicated staff working alongside our leadership team and thousands of amazing volunteers. Scan this QR code to meet our team on our website!



UNITED WAY

www.nhm-pa.org



New Hope Ministries is a 501(c)(3) nonprofit organization – contributions to which are tax deductible to the fullest extent permitted by law. The official registration and financial information of New Hope Ministries may be obtained from the Pennsylvania Department of State by calling toll free within Pennsylvania, 1-800-732-0999. Registration does not imply endorsement.