Remember this:
Whoever sows sparingly will also reap sparingly, and whoever sows generously will also reap generously. Each of you should give what you have decided in your heart to give, not reluctantly or under compulsion, for God loves a cheerful giver. And God is able to bless you abundantly, so that in all things at all times, having all that you need, you will abound in every good work. As it is written:

“They have freely scattered their gifts to the poor; their righteousness endures forever.”

Now he who supplies seed to the sower and bread for food will also supply and increase your store of seed and will enlarge the harvest of your righteousness.

You will be enriched in every way so that you can be generous on every occasion, and through us your generosity will result in thanksgiving to God.

2 Corinthians 9:6-11
When New Hope opened its doors 40 years ago in January 1983, our community was facing an economic recession, inflation crisis, and increasing numbers of people facing financial hardship. Thanks to the vision and leadership of our local churches, we were able to create a safe place for people to come for help with food, paying a bill, a touch of human kindness, and the encouragement of a sincere prayer and message of God’s love. Fast forward to 2023, and the cost of basic needs like food and housing really made life hard for struggling families.

Since 1983, New Hope’s reach has grown from one place of help to now having nine offices where people can come for help in times of need. Our commitment to that simple vision of being someplace for people to turn when times are hard remains unchanged. We are so grateful for the opportunities to care for our neighbors, to be the hands and feet of Jesus, and to see lives being changed!

In 2023, we chose to focus on a year of giving thanks; thanks for God’s sustaining and leading, thanks for our dedicated and caring staff, thanks for an amazingly committed group of volunteers, thanks for incredibly generous supporters, and thanks for our fantastic partners. In this time of celebration and thanksgiving, this past year has been a challenging time for the people and communities we serve. We’ve all seen the increased costs for food, housing, energy, transportation, and other basic needs. In 2023 we’ve served a third more people and delivered 50% more help than the prior year. We don’t see this trend slowing yet, and want to continue to be available to help our neighbors in the coming year.

Our faith leads us to offer help and compassion to those facing hunger, unemployment, and homelessness, and to go beyond physical needs to find solutions to these problems and hope for the future. This work involves education, accountability, and taking time to walk through the tough times to find lasting solutions. We know there are still nearby communities that lack services like New Hope provides. In November 2022, we were privileged to open our newest service location in the Red Land area of northern York County. Pictured above is our first guest visiting Marketplace for fresh milk and produce. By year end, we’re already serving nearly 1,000 people in need from that community. And in the not so distant future, we look forward to the opening of our next service location as part of a collaborative community partnership serving Spring Grove in southern York County.

In January 2023, New Hope collaborated with other non-profit agency leaders and organizations to discuss solutions to housing and transportation challenges in our community. This resulted in hiring two new Housing and Homeless Program Managers and expanding the role of our Transportation Manager. These positions help screen homeless and near homeless individuals and families for emergency housing assistance needs and support permanent housing solutions, and help people secure reliable transportation through vehicle repair, second-chance financing, and vehicle donations. This was just the beginning - thanks to everyone for your prayers and support for these expansion projects.

In the fall of 2022, New Hope was recognized by Harrisburg Magazine as Readers’ Choice for Best Nonprofit Organization and Best Place to Volunteer.
Then in the spring of 2023, Executive Director Eric Saunders received the Nonprofit Innovation Award from the Central Penn Business Journal for Excellence in Nonprofit Leadership. How well deserved for all our staff, supporters, and volunteers! New Hope received our reaccreditation from the Pennsylvania Association of Nonprofit Organizations (PANO) through their Standards for Excellence program that promotes nonprofit transparency and accountability, and we continue to be a 4-star rated nonprofit by Charity Navigator.

New Hope has been a success story in how a community comes together to care for its neighbors. Strong programs and accountability make our work a success, but one of the most important factors is our amazing volunteer force - people of all backgrounds and ages serving their neighbors. The pandemic really hurt our volunteer program numbers, but we give thanks for those who lent a hand during that time. Read more in the coming pages!

Over the past 40 years, everything we do has been inspired by the example of Jesus and the desire to make a difference in the lives of our neighbors. We know we can’t do this work alone. Financial support makes our work possible. Finally, if you know someone who could use New Hope’s help, please refer them to us!

God bless you!

Thank you to those who have joined our Jeremiah 29:11 Legacy Society - your commitment today ensures our important work will continue decades from now.

Individuals served (35% increase over FY22)

Families served (28% increase over FY22)

Children who benefited from school backpack programs, summer day camp and more

families received Christmas gifts, clothing, furniture, and more

received help with a job and educational programs

families received housing help (rent, mortage, heat, utilities)

families received help with gasoline, car repairs, & vehicle donations

Pounds of Food Donated to New Hope:

July 1, 2022 - June 30, 2023
On January 3, 1983, New Hope Ministries opened its doors in Dillsburg, PA for the first time. Founding board member Marian Musser (in red sweater vest) and caseworker Linda DeCroes (in striped shirt) helped set the stage for four decades of serving the poor and needy in south-central Pennsylvania.

Founding board member Sally Ramirez designed New Hope’s first logo - using the cross to symbolize our Christ-centered identity, and a butterfly as a symbol of hope and transformation. This logo was adopted by New Hope’s board on January 18, 1983. There have been several revisions since, but the cross and butterfly are still front and center.

On November 1, 2022, founding board members and staff gathered with the community at today’s Dillsburg Center to kick-off a year-long milestone celebration: (left to right) Founding staff members Linda DeCroes and Jolene Ness, founding board members Donna Bert, Marian Musser, and Ken Bert, and founding pastor and ministerium leader Reverend Charles Best.
After the November 1st kick-off, more 40th Anniversary celebrations took place at our Red Land, Dover, Mechanicsburg, and Hanover Centers. Volunteers, guests, staff, and community members joined in our walk down memory lane, and learned about what’s happening today and tomorrow in our continued mission to share Christ’s love with our neighbors in need.
Giving Time

It shouldn’t be a surprise that New Hope is consistently recognized in the community as a favorite place to volunteer. Whether five days a week or once a year, people generously give their time to make our mission move. And our data this past year has shown our volunteer program numbers recovering to pre-pandemic levels. We are so grateful for faithful volunteers being the hands of Jesus, touching the lives of our guests and showing them care.

Volunteers in FY2023: 2,599
Volunteer Service Hours in FY2023: 120,190

Dover Project Celebration

In July 2022, the Dover Center expansion and renovation capital project was officially completed! Community supporters and friends enjoyed a summer afternoon celebration together.
Statement of Activities

<table>
<thead>
<tr>
<th>Total revenues and other support</th>
<th>FY2022</th>
<th>FY2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash Support</td>
<td>5,057,178</td>
<td>6,351,319</td>
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<tr>
<td>Noncash support</td>
<td>6,044,370</td>
<td>6,172,818</td>
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<tr>
<td><strong>Total revenues and other support</strong></td>
<td><strong>11,101,548</strong></td>
<td><strong>12,524,137</strong></td>
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<table>
<thead>
<tr>
<th>Expenses and Losses</th>
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<th></th>
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</thead>
<tbody>
<tr>
<td>Program services</td>
<td>9,639,583</td>
<td>11,068,168</td>
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<tr>
<td>Management and general</td>
<td>254,876</td>
<td>315,920</td>
</tr>
<tr>
<td>Fundraising</td>
<td>482,860</td>
<td>530,616</td>
</tr>
<tr>
<td><strong>Total expenses and losses</strong></td>
<td><strong>10,377,319</strong></td>
<td><strong>11,914,704</strong></td>
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<table>
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<tr>
<th>Changes in net assets</th>
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<th></th>
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<tbody>
<tr>
<td></td>
<td>724,229</td>
<td>609,433</td>
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</tbody>
</table>

| Net Assets - July 1                                        | 9,764,511    | 10,488,740   |
|                                                           | 10,488,740   | 11,098,173   |

Nourishing Our Neighbors
(program services)

93%

Management & General
3%

Fundraising
4%
Our Mission Field

New HOPE Ministries
Sharing Christ’s love by meeting human needs

Administrative Office
99 W. Church Street
P.O. Box 448
Dillsburg, PA 17019
(717) 432-2087
info@nhm-pa.net

Dillsburg Center
99 W. Church Street
Dillsburg, PA 17019
(717) 432-3053

Dover Center
62 N. Main Street
Dover, PA 17315
(717) 292-3441

Enola Center
110 Altoona Avenue
Enola, PA 17025
(717) 996-9006

Hanover Center
135 Baltimore Street
Hanover, PA 17331
(717) 698-3365

Littlestown Center
1113 Frederick Pike
Littlestown, PA 17340
(717) 848-0885

Mechanicsburg Center
5228 E. Trindle Road
Mechanicsburg, PA 17050
(717) 766-7333

New Oxford Center
154 Enterprise Drive
New Oxford, PA 17350
(717) 624-4700

Red Land Center
539 Old York Road
New Cumberland, PA 17070
(717) 915-6763

West Shore Center
701 Bosler Avenue
Lemoyne, PA 17043
(717) 774-6255

Plus dozens of mobile pantry locations!

Board of Directors

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Stability Program Senior Manager
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Food Program Manager
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Food Program Manager
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Dover Center Manager
Paul Eveler
Mobile Food Pantry Manager
Amy Flores
Stability Program Manager
Joanne Fortney
Enola Center Manager
Don Heavner
Food Program Manager
Teresa Hocker
Hanover Center Manager
Tom Hunter
Food Program Manager
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New Oxford Center Manager
Mike Kirkpatrick
Facilities Manager
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Dillsburg Center Manager
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Leah Miller
Business Manager
Rick Roth
Transportation Program Manager
Kevin Santiago
Stability Program Manager
Christi Speck
Program Manager
Gina Staton
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Youth Program Manager
Megan Warren
West Shore Center Manager
Leah Yingling
Littlestown Center Manager

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